

#### **Rule 9020-4 LOSS MITIGATION PROGRAM DEADLINES**

(a) The LMP commences upon the entry of a Loss Mitigation Order. The Court, at its discretion, may alter any of the deadlines set forth in this section. Where there is a conflict between the Loss Mitigation Order and these Rules, the Order governs.

(b) Within fourteen (14) days after the entry of the Loss Mitigation Order, the creditor shall ensure that it has registered and posted its entire Core LMP Package on the Portal.

(c) Within thirty-five (35) days after the entry of the Loss Mitigation Order, the debtor shall submit a completed Core LMP Package via the Portal.

(d) Within ten (10) business days after the debtor's submission of the Core LMP Package, the creditor shall designate, via the Portal, a specific individual who, on behalf of the creditor, is responsible for communicating with the debtor about the Core LMP Package in order to arrive at a Package that the creditor deems complete. The creditor shall provide the designee's name, title, email address and either a direct telephone number or direct extension. The creditor shall immediately notify the debtor if there is a substituted designee and/or any change in the designee's contact information.

(e) Within sixty (60) days after the entry of the Loss Mitigation Order, the debtor, on notice to and in cooperation with the creditor, shall submit a status report substantially in the form of Local Bankruptcy Form 42. If the status report includes a request for an extension of the LMP period, the debtor shall attach a proposed order substantially in the form of Local Bankruptcy Form 44. The status report shall include a printout of the account history page from the Portal.

(f) Within fourteen (14) days after the final conclusion of the LMP period, the debtor, on notice to and in cooperation with the creditor, shall submit a final report substantially in the form of Local Bankruptcy Form 46, setting forth the outcome of the LMP effort. The final report shall include a printout of the account history page from the Portal.